

The Illinois Department of Human Services may be able to provide you assistance now or help you plan for your future needs.

For more information about the IDHS, Division of Developmental Disabilities program

or

for the phone number of the Coordination agency in your area call:

1-888-DDPLANS

1-866-376-8446 (TTY)

You can also visit:

www.dd.illinois.gov

or

www.dhs.state.il.us

See the inside panel of this brochure for a list of all Coordination agencies and their telephone numbers.

If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your IDHS' Family Community Resource Center (FCRC). We will answer your questions. If you do not know where your FCRC is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

1-800-843-6154

1-800-447-6404 (TTY)

You may speak to a representative between:
8:00 a.m. - 5:30 p.m.
Monday - Friday (except state holidays)

For answers to your questions, you may also write:

Illinois Department of Human Services
Bureau of Customer and Provider Assistance
100 South Grand Avenue East
Springfield, Illinois 62762

Visit our web site at:

www.dhs.state.il.us



Programs, activities and employment opportunities in the Illinois Department of Human Services are open and accessible to any individual or group without regard to age, sex, race, sexual orientation, disability, ethnic origin or religion. The department is an equal opportunity employer and practices affirmative action and reasonable accommodation programs.

DHS 4309 (N-06-06) DD PUNS

Printed by the Authority of the State of Illinois.
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State of Illinois

Rod R. Blagojevich, Governor

Department of Human Services

Carol L. Adams, Ph.D., Secretary



Do you or your family
need services to help you with
your developmental disability?

Now?

Soon?

In the future?



We are here to help!



What services are available?

The IDHS Division of Developmental Disabilities provides person-first services and supports for individuals with developmental disabilities and their families.

Possible services include:

In-home supports to help you live more independently.

Respite care to provide temporary relief to your caregiver.

Training Programs to teach you life and work skills.

Job coaches to help you succeed in the workplace.

Residential living arrangements to provide you with the security and care you need.

Adaptive equipment to make you more independent.

Other supports to improve your quality of life.



How can I access these services?

IDHS maintains a statewide database of people with developmental disabilities who need services. This database will help us make sure services are available to you and your family when you need them.

We'd like your help.

Whether you...
need services immediately or
anticipate needing services in the future...

Call your nearest Coordination agency and make an appointment for an interview.

What is the process?

Based on the information you provide during your interview, the Coordination agency will complete a "Prioritization of Urgency of Need for Services" (PUNS) form, and categorize your need for services as one of the following:

Emergency - need immediate services

Critical - need services within 1 year

Planning for need - need services in 1 to 5 years

A completed PUNS form does not confirm that you are eligible for services nor guarantee that services will be provided. However, it does ensure that IDHS knows about your need for services.

What if my needs change?

Your situation will be evaluated at least once a year and you may ask for a re-evaluation at any time your circumstances change.

Where are the Coordination agencies located?

Belleville	
DD SERVICES OF METRO EAST	(618) 236-7957
Centralia	
SOUTHERN IL CASE COORDINATION	(618) 532-4300
Chicago	
COMMUNITY ALTERNATIVES	(773) 867-4000
Chicago	
COMMUNITY SERVICE OPTIONS	(773) 884-1000
Crystal Lake	
OPTIONS & ADVOCACY	(815) 477-4720
Decatur	
PRAIRIELAND SERVICE COORDINATION	(217) 864-0494
East Moline	
CSO/RIM	(309) 278-0020
Geneva	
DAYONE NETWORK INC.....	(888) 282-0997
Homewood	
SUBURBAN ACCESS INC.	(708) 799-9190
Jacksonville	
GREAT RIVER SERVICE COORDINATION	(217) 243-2330
Joliet	
SERVICES INC.....	(815) 741-0800
Lombard	
PACT INC.	(630) 960-9700
Macomb	
WESTERN ILLINOIS SERVICE COORDINATION	(309) 833-1621
Pekin	
CENTRAL ILLINOIS SERVICE ACCESS	(309) 347-7202
Pittsfield	
W. CENTRAL SERVICE COORDINATION	(217) 285-5227
Pontiac	
LIVINGSTON COUNTY MENTAL HEALTH (708) BOARD	(815) 844-7708
Rockford	
ACCESS SERVICES NORTHERN ILLINOIS	(815) 282-8824
Urbana	
CHAMPAIGN REGIONAL PLANNING	(217) 328-3313

**For TTY users, please call the Illinois Relay Center:
1-800-526-0844**

The information you provide will help IDHS anticipate service needs statewide and determine how best to use our resources to meet those needs.